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Installation Guide Model BFSL33

**IMPORTANT SAFETY INFORMATION:** Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

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- **NOTE:** Procedures and techniques that are considered important enough to emphasize.
- **CAUTION:** Procedures and techniques which, if not carefully followed, will result in damage to the equipment.
- **WARNING:** Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

### LISTING AND CODE APPROVALS

The BF series fireplaces have been tested in accordance with the UL 2021 and CSA C22.2 No. 46 standards for fixed and location-dedicated electric room heaters.

#### MODEL SPECIFICATIONS

ſ		Rated			AMPS			
	Voltage (Volts)	Power (Watts)	Remote Control	Wall Thermostat	No Heat 120 Volt	120 Volt	208 Volt	240 Volt
	120/120/ 208/240	8/1223/ 1823/2423	3 Stage	Optional (120V only)	0.07A	10.2A	8.7A	10.1A

**NOTE:** Power ratings shown include LED lights and motors (10 watts)

WARNING: The installation of the fireplace unit must comply with the applicable Local and/or National Electrical Codes and utility requirements. This installation should be entrusted to duly qualified personnel where required by law.

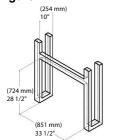
### **STEP-BY-STEP INSTALLATION**

#### **!** NOTE: Please read all instructions before installing.

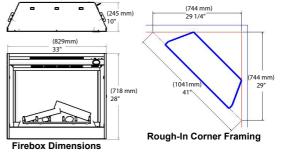
- 1. Rough in framing opening following the recommended dimensions located in Section A: Framing Dimensions.
- Allow 8" (20.3 cm) of service cable for connecting power supply wire to junction box on fireplace when installing before finishing wall. Allow up to 4' (121.9 cm) of service cable for connecting power supply wire to junction box on fireplace when installing after finishing wall. Remove the outer jacket and strip the individual conductors 1/2" (1.3 cm) from the end.
- 3. Loosen the screw securing the junction box cover and remove the cover.
- 4. Remove knockouts, if necessary, or use the provided cable clamp.
- 5. Place unit in position in the framed opening, level with shims if necessary and attach unit to frame using mounting flanges provided (Figure 3).
- Unit is factory wired for 208/240V power supply. If 120V operation is required, slide the switch and reconfigure the wiring (Section C). Wires L1, L2, N & G are attached to the rear of the junction box cable clamp for easy access.
- **I** NOTE: If wiring unit to operate with NO heat a dedicated circuit may not be required.
- 7. Wire a dedicated, properly fused circuit with a 15amp rating for the appropriate voltage (120V, 208/240V). See Section C for factory setting wiring.
- 8. Make wall switch and or wall mounted thermostat connections as outlined in Section D.
- 9. Place all connectors inside the unit and secure the junction box cover to unit. Ensure that the cable clamp grips only the jacket of service cable, thermostat and if applicable wall switch lines.

#### SECTION A: INSTALLATION INFORMATION FRAMING DIMENSIONS

#### Figure 1

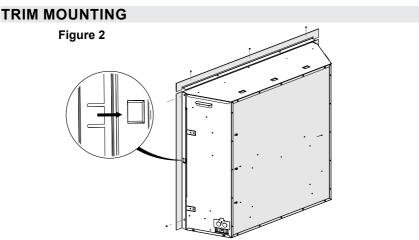


**Rough-In Framing Dimensions** 



No combustibles can be placed on the top surface of the fireplace. Combustibles may be installed to the front edge of the unit. Four mounting flanges on the sides of the unit are provided to facilitate installation. Insulation and vapor barrier should be placed a minimum of 2" (5.1 cm) from the unit.

**A** CAUTION: Ensure installation does not allow fireplace to be in direct contact with building vapor barrier or insulation and meets all local building code.



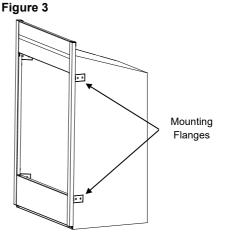
This fireplace comes with three trim pieces, top and two sides. The top piece is secured with screws at either end and one in the middle. The two side pieces require a tab to be inserted in the center slot then secured with a screw at the top and bottom.

#### MOUNTING FLANGES

**!** NOTE: The trim should be installed before securing the firebox in the opening.

There are two mounting flanges located on each side of the fireplace insert.

From the inside of the unit, bend tabs outward and mount to the inside of the framing using suitable hardware.



#### SECTION B: GENERAL ELECTRICAL INFORMATION

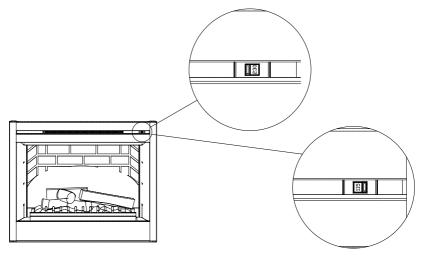
#### **RECOMMENDED POWER SUPPLY WIRE SPECIFICATIONS**

- For 120V installations use two conductor, non-metallic sheath cable with ground wire (3 wires total) for the incoming power supply on fireplace inserts. Use the appropriate wire to meet local and national electrical codes for rated power consumption.
- For 208V / 240V installations use three conductor, non-metallic sheath cable with ground wire (4 wires total) for the incoming power supply on fireplace inserts. Use the appropriate wire to meet local and national electrical codes for rated power consumption.

Two conductor, non-metallic sheath cable with ground wire (3 wires total) is recommended for installation of a wall mounted thermostat and/or wall switch for use on fireplace inserts. Use appropriate wire to meet local and national electrical codes for rated power consumption. All wire gauges should match the recommended wire sizes shown below.

Voltage	Wire Gauge	Fuse Rating
120 Volts	14 Gauge	15 Amp
208 Volts	14 Gauge	15 Amp
240 Volts	14 Gauge	15 Amp

#### **VOLTAGE SELECTOR SWITCH LOCATION**

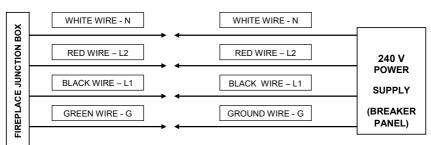


- **IMPORTANT:** Ensure that the incoming power supply voltage matches the setting of the voltage selector switch.
- **NOTE:** The voltage selector switch is located inside the exhaust panel on the top right hand corner.
- A CAUTION: When changing the voltage selector switch from 240V to 120V ensure that the power supply is turned off.
  - **I** NOTE: Carefully insert a flat headed screwdriver inside the exhaust panel to change the switch from 240V (230 position) to 120V (115 position).

When wiring the unit for 208V / 240V the voltage selector switch should be in the 230V position.

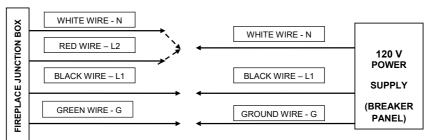
When wiring the unit for 120V the voltage selector switch should be in the 115V position.

### SECTION C: DIRECT POWER WIRING 240V INSTALLATION



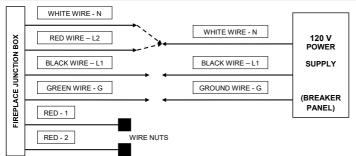
- IMPORTANT: The unit is factory configured for 208/240V operation.
- **NOTE:** Use 3 conductor wires with ground (4 wires total) from the power supply (breaker panel) to the junction box on the unit.
- **I** NOTE: All wiring must be completed prior to installing the unit.
- **NOTE:** Ensure that the voltage selector switch is in the proper position for the required supply voltage prior to connecting the unit to the power supply.
- Locate the voltage selector switch inside the exhaust panel on the top right hand corner of the unit. Ensure that the switch is in the 240V position. (230 is printed on switch)
- 2. Loosen the screw securing the junction box cover and remove the cover.
- 3. Remove the knockouts (if necessary) or use the provided cable clamp.
- 4. Pull out the four wires marked L1, L2, N, and G.
- 5. Connect L1 (black) from the unit to the L1 (black) from the power supply.
- 6. Connect L2 (red) from the unit to the L2 (red) from the power supply.
- 7. Connect N (white) from the unit to the to the Neutral (white) from the power supply.
- 8. Connect the ground wire (green) from the unit to the ground from the power supply.
- 9. Ensure that all connections are tight.
- 10. Insert all the wiring back into the unit and secure with a cable clamp.

#### **120V INSTALLATION**



- **IMPORTANT:** The unit is factory configured for 208/240V operation.
- **NOTE:** Use 2 conductor wires with ground (3 wires total) from the power supply (breaker panel) to the junction box on the unit.
- **I** NOTE: All wiring must be completed prior to installing the unit.
- **I NOTE:** Ensure that the voltage selector switch is in the proper position for the required supply voltage prior to connecting the unit to the power supply.
- Locate the voltage selector switch inside the exhaust panel on the top right hand corner of the unit. Flip the switch from 240V to 120V configuration. (230 and 115 is printed on switch)
- 2. Loosen the screw securing the junction box cover and remove the cover.
- 3. Remove the knockouts (if necessary) or use the provided cable clamp.
- 4. Pull out the four wires marked L1, L2, N, and G.
- 5. Connect L1 (black) wire from the unit to the L1 (black) from the power supply.
- 6. Connect L2 (red) and N (white) from the unit to the Neutral (white) from the power supply.
- 7. Connect the ground wire (green) from the unit to the ground from the power supply.
- 8. When the unit has been configured for the appropriate power supply voltage, ensure that all connections are tight.
- 9. Insert all the wiring back into the unit and secure with a cable clamp.

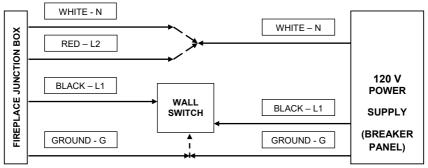
#### **120V INSTALLATION - NO HEAT INSTALLATION**



- IMPORTANT: The unit is factory configured for 208/240V operation.
- **NOTE:** Use 2 conductor wires with ground (3 wires total) from the power supply (breaker panel) to the junction box on the unit.
- **I** NOTE: All wiring must be completed prior to installing the unit.
- **I NOTE:** Ensure that the voltage selector switch is in the proper position for the required supply voltage prior to connecting the unit to the power supply.
- Locate the voltage selector switch inside the exhaust panel on the top right hand corner of the unit. Flip the switch from 240V to 120V configuration. (230 and 115 is printed on switch)
- 2. Loosen the screw securing the junction box cover and remove the cover.
- 3. Remove the knockouts (if necessary) or use the provided cable clamp.
- 4. Pull out the four wires marked L1, L2, N, and G.
- 5. Connect L1 (black) wire from the unit to the L1 (black) from the power supply.
- 6. Connect L2 (red) and N (white) from the unit to the Neutral (white) from the power supply.
- 7. Connect the ground wire (green) from the unit to the ground from the power supply.
- 8. Locate and separate wires 1 (red) and 2 (red) by installing a wire nut on each.
- 9. When the unit has been configured for the appropriate power supply voltage, ensure that all connections are tight.
- 10. Insert all the wiring back into the unit and secure with a cable clamp.

#### SECTION D: ALTERNATE CONTROL OPTIONS

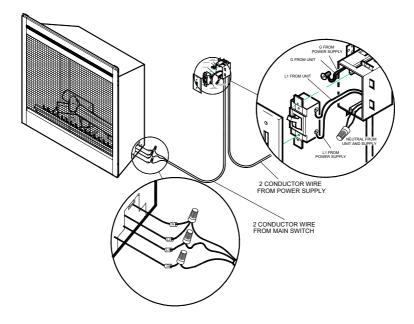
#### **120V MAIN POWER WALL SWITCH**



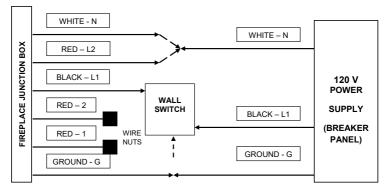
A CAUTION: The use of a wall switch to control the main power for 240V is not recommended. To control the unit remotely the use of a Dimplex Wall Remote - WRCPF-KIT - is suggested (sold seperately).

- **NOTE:** Before installing the unit have the following wires installed:
  - A 2 conductor wire with ground (3 wires total) from the power supply panel to the main switch wall box.
  - A 2 conductor wire with ground (3 wires total) from the main switch wall box to the junction box on the unit.
- **NOTE:** Use a single pole, single throw (On/Off) wall switch that is rated for a minimum of 15 amps.
- Locate the voltage selector switch inside the exhaust panel on the top right hand corner of the unit. Ensure that the switch is in the 120V position. (115 is printed on switch)
- 2. Loosen the screw securing the junction box cover and remove the cover.
- 3. Remove the knockouts (if necessary) or use the provided cable clamp.
- 4. Pull out the four wires marked L1, L2, N, and G (black, red, white and green).
- 5. Connect L1 (black) from the unit to the L1 (black) from the main power wall switch using a wire connector (not supplied).
- 6. Connect the other end of L1 (black) to the L1 terminal of the main power wall switch.
- Connect L2 (red) from the unit and N (white) from the unit to the Neutral wire (white) of the main power wall switch by using a wire connector (not supplied).
- 8. Connect the other end of the N (white) to the Neutral wire (white) from the power supply panel by using a wire connector (not supplied).

- 9. Connect Ground (green) from the unit to the Ground (green) wire of the main power wall switch by using a wire connector (not supplied).
- 10. Connect L1 (black) wire from the power supply to the L1 terminal of the main power wall switch.
- 11. Secure the 2 remaining Ground wires (green) with a ground screw in the main switch wall box.
- 12. Ensure that all connections are tight.
- 13. Insert all the wiring of the main power wall switch into the main switch wall box.
- 14. Insert all the wiring back into the unit and secure with a cable clamp.

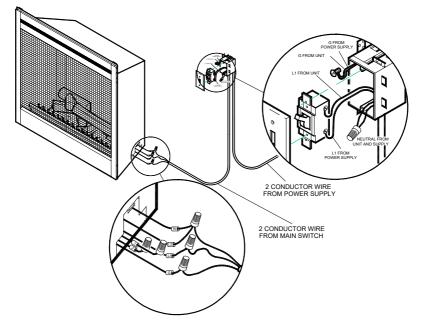


#### **120V MAIN POWER WALL SWITCH - NO HEAT**

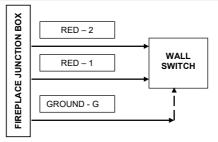


- **NOTE:** Before installing the unit have the following wires installed:
  - A 2 conductor wire with ground (3 wires total) from the power supply panel to the main switch wall box.
  - A 2 conductor wire with ground (3 wires total) from the main switch wall box to the junction box on the unit.
- **NOTE:** Use a single pole, single throw (On/Off) wall switch that is rated for a minimum of 15 amps.
- Locate the voltage selector switch inside the exhaust panel on the top right hand corner of the unit. Ensure that the switch is in the 120V position. (115 is printed on switch)
- 2. Loosen the screw securing the junction box cover and remove the cover.
- 3. Remove the knockouts (if necessary) or use the provided cable clamp.
- 4. Pull out the four wires marked L1, L2, N, and G (black, red, white and green).
- 5. Connect L1 (black) from the unit to the L1 wire (black) from the main power wall switch using a wire connector (not supplied).
- 6. Connect the other end of the L1 wire (black) to the L1 terminal of the main power wall switch.
- Connect L2 (red) from the unit and the N (white) from the unit to the Neutral wire (white) of the main power wall switch by using a wire connector (not supplied).
- Connect the other end of the Neutral wire (white) to the Neutral wire (white) from the power supply panel by using a wire connector (not supplied).
- 9. Connect the Ground wire (green) from the unit to the Ground wire (green) of the main power wall switch by using a wire connector (not supplied).

- 10. Connect L1 (black) from the power supply to the L1 terminal of the main power wall switch.
- 11. Locate and separate wires 1 (red) and 2 (red) by installing a wire nut on each.
- 12. Secure the 2 remaining Ground wires (green) with a ground screw in the main switch wall box.
- 13. Ensure that all connections are tight.
- 14. Insert all the wiring of the main power wall switch into the main switch wall box.
- 15. Insert all the wiring back into the unit and secure with a cable clamp.

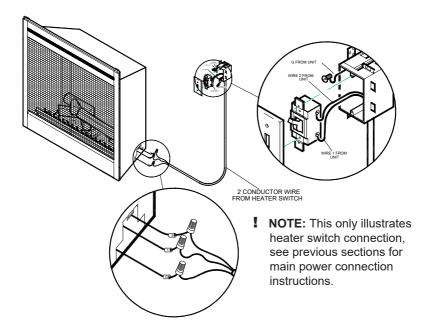


#### **120V HEATER WALL SWITCH CONTROL**

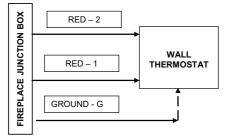


A CAUTION: The use of a wall switch to control the heater for a 240V installation is not recommended.

- **NOTE:** Before installing the unit complete the following:
  - Install main power connection with appropriate wiring directly to the main power or through a wall switch.
  - Install a 2 conductor wire with ground (3 wires total) from the heater switch wall box to the junction box on the unit.
- **NOTE:** Use a heater wall switch (On/Off) that is rated for a minimum of 15 amps.
- 1. Loosen the screw securing the junction box cover and remove the cover.
- 2. Remove the knockouts (if necessary) or use the provided cable clamp.
- 3. Pull out the three wires marked 1, 2, and G (red, red, and green).
- 4. Remove the wire connector and separate the wires marked 1 and 2.
- 5. Connect the 1 wire (red) from the unit to the L1 wire (black) from the heater wall switch by using a wire connector (not supplied).
- 6. Connect the other end of L1 wire (black) from the heater wall switch to the L1 terminal of the heater wall switch.
- 7. Connect the 2 wire (red) from the unit to the Neutral wire (white) from the heater wall switch using a wire connector (not supplied).
- 8. Connect the other end of the Neutral wire (white) from the heater wall switch to the L2 terminal of the heater wall switch.
- 9. Connect the Ground wire (green) from the unit to the Ground wire (green) from the heater wall switch using a wire connector (not supplied).
- 10. Secure the remaining Ground wire (green) with a ground screw in the heater switch wall box.
- 11. Ensure that all connections are tight.
- 12. Insert all the wiring of the heater wall switch into the heater switch wall box.
- 13. Insert all the wiring back into the unit and secure with a cable clamp.



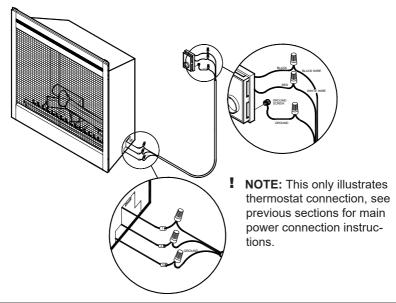
#### **120V WALL MOUNTED THERMOSTAT**



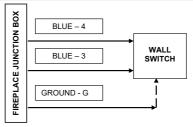
A CAUTION: The use of a wall mounted thermostat to control a 240V installation is not recommended.

- **NOTE:** Before installing the unit complete the following:
  - Install main power connection with appropriate wiring directly to the main power or through a wall switch.
  - Install a 2 conductor wire with ground (3 wires total) from the thermostat wall box to the junction box on the unit.
- **NOTE:** Wiring of the thermostat must be completed prior to installing the unit.
- **NOTE:** The following installation instructions are for a single pole thermostat.

- 1. Loosen the screw securing the junction box and remove the cover.
- 2. Remove the knockouts (if necessary) or use the provided cable clamp.
- 3. Pull out the three wires marked 1, 2, and G (red, red, and green).
- 4. Remove the wire connector and separate the wires marked 1 & 2.
- 5. Connect the 1 wire (red) from the unit to the Neutral (white) wire from the wall thermostat box by using a wire connector (not supplied).
- 6. Connect the other end of the Neutral (white) wire from the thermostat wall box to the red wire from the wall thermostat.
- 7. Connect the 2 wire (red) from the unit to the black wire from the thermostat wall box by using a wire connector (not supplied).
- 8. Connect the other end of the black wire from the thermostat wall box to the black wire from the wall thermostat.
- 9. Connect the Ground wire (green) from the unit to the Ground (green) wire from the thermostat wall box by using a wire connector (not supplied).
- 10. Connect the other end of the Ground wire (green) to the thermostat wall box ground screw.
- 11. Ensure that all connections are tight.
- 12. Insert all the wiring of the wall mounted thermostat into the wall box.
- 13. Insert all the wiring back into the unit and secure with a cable clamp.

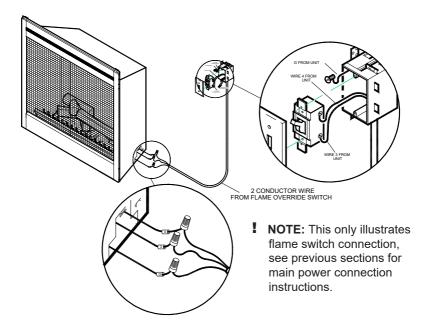


#### 120V / 240V WALL MOUNTED FLAME OVERRIDE SWITCH

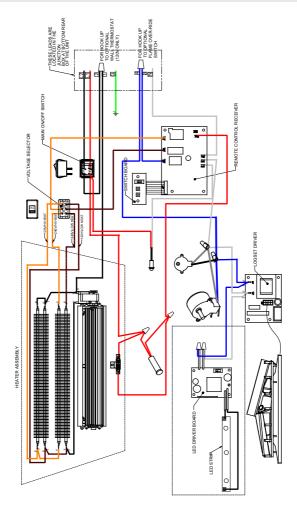


#### DO NOT USE WITH NO HEAT INSTALLATIONS

- **NOTE:** The fireplace can be wired to have a wall switch operate the flame independent of the heater.
- **NOTE:** Before installing the unit complete the following:
  - Install main power connection with appropriate wiring directly to the main power or through a wall switch.
  - Install a 2 conductor wire with ground (3 wires total) from the flame override switch wall box to the junction box on the unit.
- **I** NOTE: Use a wall switch (On/Off) that is rated for a minimum of 15 amps.
- 1. Loosen the screw securing the junction box cover and remove the cover.
- 2. Remove the knockouts (if necessary) or use the provided cable clamp.
- 3. Pull out the three wires marked 3, 4, and G (blue, blue, and green).
- 4. Remove the wire connector and separate the wires marked 3 and 4.
- 5. Connect 3 wire (blue) from the unit to the L1 wire (black) from the flame override wall switch by using a wire connector (not supplied).
- 6. Connect the other end of the L1 wire (black) from the flame override wall switch to the L1 terminal of the flame override wall switch.
- 7. Connect 4 wire (blue) from the unit to the Neutral wire (white) from the flame override wall switch using a wire connector (not supplied).
- 8. Connect the other end of the Neutral wire (white) from the flame override wall switch to the L2 terminal of the flame override wall switch.
- 9. Connect the Ground wire (green) from the unit to the Ground wire (green) from the flame override wall switch using a wire connector (not supplied).
- 10. Secure the remaining Ground wire (green) with a ground screw in the flame override switch wall box.
- 11. Ensure that all connections are tight.
- 12. Insert all the wiring of the heater wall switch into the heater switch wall box.
- 13. Insert all the wiring back into the unit and secure with a cable clamp.



### UNIT INTERNAL WIRING DIAGRAM





1367 Industrial Road Cambridge, ON Canada N3H 4W3

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# Owner's Manual

Model BFSL33

**IMPORTANT SAFETY INFORMATION:** Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

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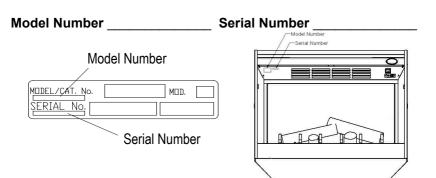
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	Technical Support

Always use a qualified technician or service agency to repair this fireplace.

- **! NOTE:** Procedures and techniques that are considered important enough to emphasize.
- CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.
- WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

# (i) Welcome & Congratulations

Thank you and congratulations for purchasing an electric fireplace from Dimplex. Please use our convenient online registration page to record your model and serial numbers for future reference at *www.dimplex.com/register* 



Please carefully read and save these instructions.

CAUTION: Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.



# **A** IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

① Read all instructions before using this appliance.

2 This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the unit.

③ Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.

④ Do not operate any heater after it malfunctions. Disconnect power at the service panel and have the heater inspected by a reputable electrician before reusing.

(5) Do not operate any unit with a damaged cord or plug, or if the heater has malfunctioned, or if the electric fireplace has been dropped or damaged in any manner, contact Dimplex Technical Service at 1-888-346-7539.

<sup>(6)</sup> Never locate this heater where it may fall into a bathtub or other water container.

⑦ Do not use outdoors.

(8) Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.

 To prevent a possible fire, do not block air intake or exhaust in any manner.

<sup>(10)</sup> All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.



# **M** IMPORTANT INSTRUCTIONS

(1) Do not modify this fireplace. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

<sup>(12)</sup> Do not burn wood or other materials in this fireplace.

(13) Do not strike fireplace glass.

(4) Always use a certified electrician for installation.

(5) Disconnect all power coming to fireplace at main service panel before performing any cleaning, or maintenance.

<sup>(6)</sup> When transporting or storing the fireplace, keep in a dry place, free from excessive vibration and store as to avoid damage.

**WARNING:** Remote control contains small batteries. Keep away from children. If swallowed, seek medical attention immediately.

**WARNING:** Do not install battery backwards, charge, put in fire or mix with used or other battery types - may explode or leak causing injury.

**!** NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment. **A** CAUTION: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions: (1) this device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

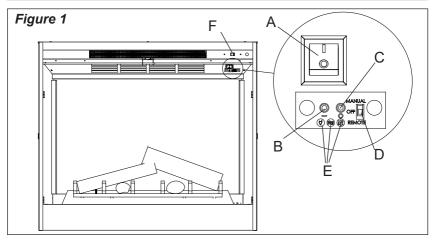
# \* Fireplace Installation

#### **Bathroom Installation**

This firebox must be protected by a GFI circuit.

To prevent electrical shock this unit is an electrical appliance that is not watertight and must be installed as to prevent water from entering the unit. This unit must be installed away from showers, tubs, etc. Never locate fireplace where it may fall into a bathtub or other water containers. Keep towels and other combustible materials 3 feet (0.9 m) away from the front of the unit.





**WARNING:** This electric firebox must be properly installed before it is used.

#### **Manual Controls**

The controls for the Electric Fireplace are located at the bottom right hand corner of the unit. ▲ CAUTION: Ensure that the Voltage Selector switch is set to the appropriate voltage (115V or 230V) (Figure 1F)

#### A. On/Off Switch

The on/off switch energizes the firebox.

# Operation

#### B. "-- " Button

Pressing this button toggles sequentially through the three levels of the fireplace: flame only; to flame and low heat; to flame and high heat.

**! NOTE:** After the unit is switched from flame and high heat to another function there is a 30 second fan delay, where the fan will continue running before turning off.

#### C. "O" Button

Pressing this button at any time will shut the unit off.

#### D.3-Position Switch

Switches the operation of the fireplace between the different modes of the fireplace:

- OFF (center): Makes the unit inoperable.
- MANUAL (top): All functions of the fireplace are controlled by the On and Off buttons as described above (B, C).
- REMOTE (bottom): All functions of the fireplace are controlled by the Remote Control.

#### E. LED Indicators

Depicts which of the three levels the fireplace is currently operating

at: Level 1 ♥, Level 2 ≈ or Level 3 <sup>&</sup>.

#### F. Voltage Selector Switch

Needs to be set to reflect the incoming voltage to the unit - 115V or 230V.

**! NOTE:** The heater may emit a slight, harmless odor when first used. This odor is a normal condition caused by initial heating of internal heater parts and will not occur again.

# Resetting the Temperature Cutoff Switch

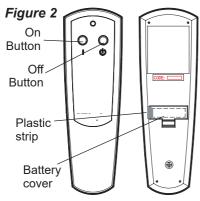
Should the heater overheat, an automatic cutout will turn the fireplace off and it will not come back on without being reset. It can be reset by switching the On/ Off Switch to Off and waiting ten minutes before switching the unit back on.

CAUTION: If you need to continuously reset the heater, disconnect power and call Dimplex customer service at 1-888-DIMPLEX (1-888-346-7539).

### **Remote Control**

The fireplace is supplied with a radio frequency remote control.

# Operation



This remote control has a range of approximately 50 feet (15.25 m), it does not have to be pointed at the fireplace and can pass through most obstacles (including walls). It is supplied with one of hundreds of independent frequencies to prevent interference with other units.

**!** NOTE: Before attempting any operation with the remote, pull the plastic insulator strip out from between the remote casing and battery cover (Figure 2).

#### Remote Control Initialization/ Reprogramming

If the Remote Control or Remote Control Receiver has been replaced, follow these steps to initialize the Remote Control and Receiver:

- 1. Ensure that power is supplied through main service panel.
- 2. Access the manual controls, (remove the glass doors if applicable) pull the right hand steel curtain to the outside of the unit.
- Locate manual controls. (Figure 1)
- 4. Set the 3-Position switch to "Remote" (Figure 1D)
- Activate the On/Off switch, the red Level 1 Indicator Light will flash. (Figure 1A)
- Press and hold the On button on the manual controls (Figure 1B) for five seconds. The Level 1 Indicator Light (Figure 1E) will then flash for 10 seconds.
- 7. Within the 10 seconds press the ON button located on the remote control. (Figure 2)

This will synchronize the remote control and receiver.

# Operation

#### **Battery Replacement**

To replace the battery:

- 1. Slide battery cover open on the remote control (Figure 2).
- 2. Install one (1) 12-Volt (A23) battery in the battery holder.
- 3. Close the battery cover.

Battery must be recycled or disposed of properly. Check with your Local Authority or Retailer for recycling advice in your area.

#### Wall Mounted Controls

The fireplace can be installed with wall mounted controls. These controls include wall switches, thermostats or wall mounted remote controls. (See installation guide for detailed instructions.)

#### 1. Wall Mounted Switches

This model may be installed so that a wall mounted switch energizes the firebox and dependent on the wiring can control the operation/function of the flame and heat (On/Off Switch must be in the ON position). For all wiring and control options see the Installation Guide.

#### 2. Wall Mounted Thermostat

This unit may be installed so that a wall mounted thermostat can adjust the heat temperature to your individual requirements. Please refer to thermostat manufacturers operation Instructions.

# Maintenance

WARNING: Disconnect all power coming to fireplace at main service panel before attempting maintenance or cleaning to reduce risk of fire, shock or damage to persons.

#### Partially Reflective Glass Cleaning

The partially reflective glass is cleaned in the factory during the assembly operation. During shipment, installation, handling, etc., the partially reflective glass surface may collect dust particles. These can be removed by buffing lightly with a clean dry cloth.

To remove fingerprints or other marks, the partially reflective glass can be cleaned with a damp cloth using high quality household glass cleaner. The partially reflective glass should be completely dried with a lint free cloth. To prevent scratching, do not use abrasive cleaners or spray liquids on any surface.

#### **Fireplace Surface Cleaning**

Use warm water only to clean painted surfaces of the Compact Fireplace. Do not use abrasive cleaners.

#### Servicing

Except for light bulb replacement and cleaning described above, an authorized service representative should perform any other servicing.

# Accessories

Please contact your local dealer for genuine Dimplex accessories. Example: glass door kits, wall mount control kits, plug kits, and cabinets designed to fit your fireplace.



#### **Two Year Limited Warranty**

## Products to which this limited warranty applies

This limited warranty applies to model BFSL33 and to newly purchased Dimplex fireplace surrounds (mantels) and trims. This limited warranty applies only to purchases made in any province of Canada except for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) except for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

#### Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories. Hawaii. or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

# What this limited warranty covers and for how long

Products, other than fireplace surrounds (mantels) and trims, covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 2 years from the date of the first purchase of such products.

Dimplex fireplace surrounds (mantels) and trims covered by this limited warranty have

been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 1 year from the date of first purchase of such products.

The limited 2 year warranty period for products other than fireplace surrounds (mantels) and trims and the limited 1 year warranty period for fireplace surrounds (mantels) and trims also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

#### What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by Dimplex or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

## What you must do to get service under this limited warranty

Defects must be brought to the attention of Dimplex Technical Service by contacting Dimplex at 1-888-DIMPLEX (1-888-346-7539), or 1367 Industrial Road, Cambridge Ontario, Canada N3H 4W3. Please have proof of purchase, catalogue/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

## What Dimplex will do in the event of a defect

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during (i) the 2 year limited warranty period for products other than fireplace surrounds (mantels) and trims, and (ii) the 1 year limited warranty period for surrounds (mantels) and trims, you have the following rights:

# **Warranty**

- Dimplex will in its sole discretion either repair or replace such defective product or part without charge. If Dimplex is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.
- Limited warranty service will be performed solely by dealers or service agents of Dimplex authorized to provide limited warranty services.
- For products other than surrounds (mantels) and trims, this 2 year limited warranty entitles the purchaser to on-site or in-home warranty services. Accordingly, Dimplex will be responsible for all labour and transportation associated with repairing or replacing the product or part except as follows: (i) charges which may be levied for travel costs incurred to travel to the purchaser's site where the product is located if the purchaser's site is beyond 30 miles (48 km) from the closest service depot of Dimplex's dealer or service agent; and (ii) the purchaser is solely responsible for providing clear access to all serviceable parts of the product.
- For surrounds (mantels) and trims, this 1 year limited warranty does not entitle the purchaser to on-site or inhouse warranty services. The purchaser is responsible for removal and transportation of the surrounds (mantels) and trims (and any repaired or replacement product or part) to and from the authorized dealer's or service agent's place of business. On-site or in-home services for surrounds (mantels) and trims may be performed at the purchaser's specific request and expense at Dimplex's then-current rates for such services. Dimplex will not be responsible for, and this limited warranty shall not include, any expense incurred for installation or removal of the surrounds

(mantels) or trims or any part thereof (or any replacement product or part) including, without limitation, all shipping costs and transportation costs to and from the authorized dealer's or service agent's place of business and all labour costs. Such costs shall be the purchaser's responsibility.

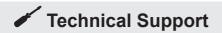
## What Dimplex and its dealers and service agents are also not responsible for:

IN NO EVENT WILL DIMPLEX. OR ITS DIRECTORS. OFFICERS. OR AGENTS. BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CON-TRACT. IN TORT. OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL PUNITIVE, EXEMPLARY, CONSEQUEN-TIAL. OR INCIDENTAL LOSS. COST. OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAIN-TENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF DIMPLEX OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL DIMPLEX, OR ITS OFFICERS, DIREC-TORS. OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PUR-CHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IN-CIDENTAL OR CONSEQUENTIAL DAM-AGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

#### How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.



Technical and troubleshooting support, as well as a list of replacement parts can be found on

www.dimplex.com/customer\_support.

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#### **Dimplex North America Limited**

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